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March 19, 2020

Dear Valued Customer,

As concerns and restrictions centering around the COVID-19 (Coronavirus) pandemic increasingly affect all our lives, our priority is the health and wellbeing of our Unisorb family, customers and suppliers. Understanding now that various challenges are presented daily and hourly, we want to assure you we continue to do everything we can to prevent interruptions to our normal course of business.

To start, we are following the guidance of health experts such as C.D.C. and W.H.O. in working to prevent the virus from spreading. We are reminding our employees about frequent hand washing along with regularly cleaning our workspaces in efforts to maintain a disinfected and clean working environment. Certainly, if any employee feels at all under the weather, we ask that they stay home.

Our Unisorb team continues working to make sure that the Unisorb products and services you need are available when you need them. We continue constant contact with our supply chain in efforts to continuously monitor critical path supply assuring availability of our various products. Our constant communication with our supply chain coupled with our current manufacturing and inventory levels continues our ability to quickly react to your project needs. At this time, we maintain our good position but realize influences beyond our control may affect our status, hence we will provide updates as necessary. For now, our Customer Service, Sales and Engineering teams are available to answer any questions you may have.

We all understand the significance our on-site support provides during the installation of Unisorb products. Our commitment remains strong, but we are asking our team to limit travel where possible and provide support via phone and electronic means. Of course, we all work to follow the recommendations instituted by the C.D.C. and other various governing authorities.

Sincerely,
Michael A. Considine
Chairman & CEO